

GREATER PROTECTION.



We're so confident in the Cat® 7.5 to 1500 kVA product range we sell and our Caterpillar qualified people; we're giving you **FREE** Extended Service Coverage (ESC) for your Cat standby genset*.

Coverage that is just as durable and long lasting as your Cat power systems – so you can spend less time managing your equipment and more time running your business. **LET'S DO THE WORK.**

Register your standby generator for your warranty, and you will be signed up to the ESC automatically. You do need to REGISTER your standby generator for warranty FIRST. Have you registered for warranty? Go to www.energypower.com.au/service-maintenance/product-registration/default.aspx or [Click here](#) »

MAXIMUM PEACE OF MIND.

GLOBAL COVERAGE. LOCAL EXPERTISE.

In conjunction with the standard Caterpillar Stand-by Warranty, ESC covers you for:

- » A total of 48 months or 2,000 hours, with maximum usage of 500 hours per year whichever occurs first
- » 100% of the cost of the parts or assembled components needed to correct the defect part
- » Reasonable and customary labour costs needed to correct the defect failed part.

EXTRA SUPPORT. EXTENDED COVERAGE.

LESS RISK. LOWER COST.

ESC programs are part of Caterpillar's continuing commitment to provide superior value to you, our customer. Talk to your local Sales Representative.

The ESC offer complements the Caterpillar Standard Warranty and is free for a limited time only.

Can be upgraded – the Four-Year ESC can be upgraded to include other Cat® components supplied as a single package. Coverage can also be upgraded to Platinum Plus.

Can be extended – the Four-Year ESC can be extended for up to ten years based upon customer preference.

See pricelist for further information.

* Selected Cat DE Series standby gensets as well as C9, C13, C15, C18, 3412 and C32 standby generator models. See website for details: www.energypower.com.au/esc

PROTECT YOUR INVESTMENT

WARRANTY ACTIVATION

Engine Delivery Service Record (EDSR) is the registration process to initiate all factory warranties, factory notifications, parts distribution and to assist you with local Cat technical resourcing.

The EDSR process connects your details to the unique Cat serial number and establishes your local support network. If the registration has not been logged within three months of the sale date, the purchasing customer will be deemed the end user and their details will be logged against the unique serial number.

Our care and commitment to provide the lowest Total Cost of Ownership carries on through to after sales support. We want your Cat equipment to serve you for many trouble-free years.

To enable this industry leading aftersales support network, all we need you to do is tell us when your new Cat engine is in service.



Up to \$10,000 of generator rental costs per occurrence if the unit is under repair for more than 96 hours.**

Engine Displacement (litres)	Travel/Mileage Limitations	Rental USD
Up to 4 L	2 hrs/160 km	\$2,500
Over 4 L and up to 7.5 L	4 hrs/320 km	\$5,000
Over 7.5 L and up to 18 L**	8 hrs/515 km	\$10,000

** Rental allowance is granted if covered failure repairs cannot be completed with 96 hours (for Platinum) of the authorised dealer's technicians initial visit.

CAT RESPONSIBILITIES

Cat will pay the cost, to repair, replace or service the standby genset for a "mechanical breakdown" of a "covered component". This work will be done during normal working hours at an authorised Cat dealer or at the location of the covered component up to the limitations below.

We will provide, at Caterpillar's discretion, new, remanufactured or repaired components when replacing or repairing any covered component failure and the labour necessary for repair.

If a defect in material or workmanship is found during the warranty period, Caterpillar will, during normal working hours and at a place of business of a Cat dealer or other source approved by Caterpillar: Provide (at Caterpillar's choice) new, Remanufactured, or Caterpillar approved repaired parts or assembled components needed to correct the defect.

We will restore the covered equipment to its operating condition prior to the mechanical breakdown by repairing and/or replacing only the required covered components and the consequentially damaged Cat components necessary to facilitate the repair.

Coverage applies to all as shipped consist from factory with Cat part numbers excluding filters, fluids, vee belts, hoses, paint, batteries and after treatment.

EPSA provides complete solutions to meet our customer requirements. The solutions offered may include the addition of aftermarket components. These aftermarket components are not necessarily included in ESC policy coverage. Please consult your EPSA Sales contact for further information and clarification.

The standard warranty offered by EPSA for aftermarket fitted components is 12 months, parts replacement only.

**ONE NETWORK.
ONE CALL 1800 800 441**
www.energypower.com.au/esc



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**Energy Power
Systems**

